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Application No. 10/002,744 Information Disclosure Statement

Customer No. 01933

CERTIFICATE OF FACSIMILE TRANSMISSION TO NO. 1-703-872-9306

IDS (2); PTO/SB/08A (1); PTO/SB/08B (1); PTO-203B \$180

(1): European Office Action (6): DE 101 05 532 A1 (12); W0 01/02954 A1 (18)

I hereby certify that this paper

the Commissioner for Patents

on the date noted below.

Daniel J. Bersohn

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Dated: June 17, 2005

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TOTAL PAGES: 41

Attorney Docket No. <u>01701/LH</u>

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Toshio UENO

Serial No. : 10/002,744

Filed: November 2, 2001

For : TECHNICAL SUPPORT SYSTEM

WHICH PERFORMS BOTH AN ORDINARY SEARCH AND AN EXTENDED SEARCH OF A KNOWLEDGE DATABASE

Art Unit : 2142

SIR:

Examiner : Kelvin Y. Lin

INFORMATION DISCLOSURE STATEMENT 06/20/2005 BBONNER 00000003 10002744

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

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Submitted herewith is a Form PTO/SB/08A listing publications which were cited by the Examiner in related application Serial No. 10/002,771 as well as two publications cited in an office action in European Application No. 02 770 188 corresponding to related U.S. Application Serial No. 10/002,772. Said European Office Action is listed on Form PTO/SB/08B. U.S. Publication 2001/0013063 Al corresponds to German Publication 101 05 532 Al and WIPO Publication 01/02954 corresponds to USP 6,467,088. German Publication 100 29 455, listed on the European Office Action was previously made of record.

It is respectfully requested that these publications be considered and made of record in the present application. And it is respectfully requested that an initialed copy of the Forms PTO/SB/08A and PTO/SB/08B be returned to indicate that these publications have been considered and made of record.

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Submitted herewith is a Form PTO-2038 authorizing charges of \$180 for filing of this Information Disclosure Statement. addition, authorization is given to charge any necessary fees to Account No. 06-1378.

Respectfully submitted,

Douglas Holtz Reg. No. 33,902

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JUN 1 7 2005 PTO/SB/08A

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT				Applic	Application Number			10/002,744					
				Filing	Filing Date			November 2, 2001					
				First N	First Named Inventor			Toshio UENO					
				Group	Group Art Unit			2142					
					Examiner Name			Kelvin Y. Lin					
Sheet	1	0	2	Attom	ey Dock	et Number	0170	01701/LH					
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Exam. Inits*	Cite No	Document Number 5819272 6487560 6694335			Kind Code ²	Name of Patentee or Applicant			Publication Date		Relevant Portion		
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Examiner Signature							Date Considered						

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PTO/SB/08B

	· ·				Application Number	10/002	,744	RECEIVED		
INFORMATION DISCLOSURE					Filing Date	November 2, 2001 Toshio UENO CENTRAL FAX CENTE				
STATEMENT BY APPLICANT					First Named Inventor Toshio UENO				++== -	
					Group Art Unit	Group Art Unit 2142 IIIN 1			15	
					Examiner Name	Kelvin	vin Y. Lin			
Sheet	2	2 of 2		2	Attorney Docket Number	01701/LH				
					NON PATENT LITERATURE DO	CUMENTS				
Exam Inits		Cite No ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.							
Communication pursuant to Article 96(2) EPC issued in European Application No. 02 770 188.7-2221 on November 19, 2004										
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